



## KLR Consulting

Inspiring Success in Your Leaders and Teams

# PRODUCTIVE CONFLICT

Do your leaders and teams avoid conflict? Or, on the other hand, is the conflict in your workplace mean-spirited and negative? Either way you're losing good ideas, productivity, and profit.

Workplace conflict is inevitable, but you *can* change the way you and your teams approach conflict so that it is respectful and productive.

Why does conflict happen? How do we navigate it so that we retain our dignity, and our relationships? This DiSC-assessment-based program offers highly personalized content that increases awareness of your own behaviors and tendencies with conflict, gives insight into your teammates' conflict behaviors, and how to effectively respond to conflict situations. This is not your average conflict resolution program!

### Some of what you'll experience includes:

- Exploring the positive and negative conflict behaviors of your DiSC® style as well as your teammates' styles.
- Developing an understanding of how to manage your response to conflict situations.
- Discovering communication strategies to use when engaging in productive conflict with colleagues, direct reports, bosses and clients.

Conflict doesn't have to be destructive! Learn how conflict can be a productive tool for your team, and improve workplace results, retention, relationships and, ultimately, your bottom line.

**Ready to get started? Call for your free 30-minute consultation!**

*"Kristi has a way of setting the room at ease which allows the group to quickly build trust with each other and her. This trust is what makes for dynamic dialog and team growth. With her wealth of knowledge and experience across so many industries she was able to relate to the needs of everyone in the group. Her personal stories allow us to quickly relate to her and know that she 'gets it'."*

*Brian Riordan  
Customer Success Lead  
Strava Metro*

